# goldbecksolar

# Operations & Maintenance





A photovoltaic system needs to generate income reliably to meet the financial expectations. In addition to the irradiation, technical availability is therefore the most important factor for your profitability - and the only factor that can be influenced individually.

Our competent technical operational management staff and our on-site service staff will help you to achieve the best possible plant availability every day.

Since 2001 GOLDBECK SOLAR GmbH has been designing and building photovoltaic power plants. From the outset, we provide our customers and their plants in Europe and North America professional Operations & Maintenance services.

Our staff takes care of more than 400 installations globally, every day. Whether ground mounted or roof top, central or string inverters, thin-film or crystalline module technology – our dedicated technical operational managers are the right contact persons for your PV plant as they have permanent training and years of experience.



# **Our services**

- Technical operational management incl. active remote monitoring on a daily basis
- N Vendor-compliant inspections and planned maintenance
- Fast fault analysis and fault clearing
- Provision of all data and information in a highly available monitoring portal
- n Corrective Maintenance and Repowering

### Your benefits

Profit from the professional Operations 8 Maintenance services of GOLDBECK SOLAR and secure the yields of your PV plant:

- High plant availability through active remote monitoring
- Long lifetime of the components through vendor-compliant maintenance
- Securing your investment through fast response times
- Maximum transparency through our extensive monitoring portal
- Predictable Operational Expenditures

We are also offering our professional
Operations & Maintenance services for thirdparty PV plants. We would be glad to provide
you with an individual offer.





# Solutions for technical management and maintenance

We focus on the adherence to manufacturer specifications to preserve warranty claims of the customer and consider the individual customer-, plant- and project-specific requirements for a safe-, compliant- and yield-optimized plant operation.

The basic building blocks of our service packages are the technical operational management including the daily remote monitoring, the provision of extensive monitoring portal and the regular inspection and planned maintenance work on site. Thus, we are regularly on-site with our own staff and always have an eye on your PV plant.

# **Optional Services**

In addition to our standardized service packages, we also offer you optional individual services:

- Safety checks
- n Module cleaning
- Thermographic analysis of the modules and AC- and DC-connections
- Ground keeping and maintenance of green roofs
- n Corrective maintenance by own service staff
- n Advisory on <mark>spare parts inventory</mark>
- n Advisory on warranty extensions

Due to our know-how from the plant design and construction, complex conversions or extensions of plants can also be carried out.





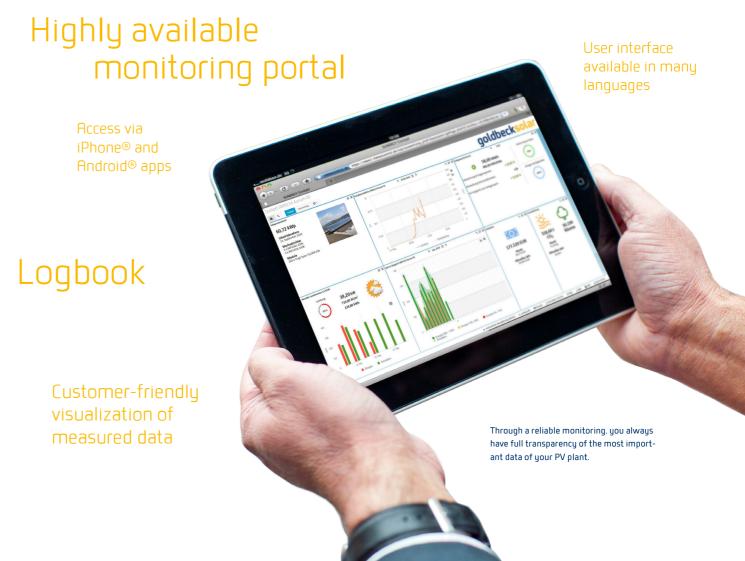
# Professional monitoring system

Your PV plant is monitored by our technical operations managers using the monitoring system. Error messages are reliably detected and faults quickly rectified

The monitoring system also enables analyses in full detail depth and provides long-term and secure data storage.

Ticket system

Access secured by customer-specific log-in



## Competence - For you on site

#### **Headquarters North America**

GOLDBECK SOLAR Canada Corp. 219 Dufferin Street, Suite 101A Toronto, Ontario Canada M6K 3J1 Phone: + 1 416 907 0408 info.na@goldbecksolar.com

Western Canada Office 2891 Sunridge Way NE. Suite 210 Calgary, AB Canada T1Y 7K7 Phone: + 1 416 907 0408 info.na@goldbecksolar.com

Eastern Canada Office 168 Hobsons Lake Drive, Suite 301 Halifax, NS Canada B3S 0G4 Phone: + 1 416 907 0408 info.na@goldbecksolar.com

GOLDBECK SOLAR USA, Inc. 718 University Avenue, Suite 210 Los Gatos, CA 95032 USA info.na@goldbecksolar.com

#### **Headquarters Europe**

GOLDBECK SOLAR GmbH Goldbeckstrasse 7 D-69493 Hirschberg a.d. Bergstraße Germany Phone: + 49 6201 8777 5678 info@goldbecksolar.com

#### **Netherlands**

GOLDBECK SOLAR Nederland B.V. Meander 901 6825 MH Arnhem Netherlands Phone: + 49 6201 8777 5678 info@goldbecksolar.com

#### Spain

GOLDBECK SOLAR España S.L. c/o Goldbeck Solar GmbH Goldbeckstrasse 7 D-69493 Hirschberg a.d. Bergstraße Germany Phone: + 49 6201 8777 5678 info@goldbecksolar.com

#### Mexico

GOLDBECK SOLAR México S.A. de C.V. Av. Santa Fe No. 170 Piso 6-1-04 Col. Lomas de Santa Fe 01219 Ciudad de México Phone: + 52 55 9172 8690 info-mexico@goldbecksolar.com

## Chile

Solarnet Chile Spa Av. Sta Maria de Chamisero 14700-36 CP 9340000 Santiago de Chile Phone: + 56 9 7785 2668 claudio.alemany@solarnet.energy



